Fairfield Counseling Services Inc.
Fairfield, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2013 - December 2013   (Data as of Apr 04, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	141	135	4%	
	Admits	28	31	-10%	
	Discharges	17	14	21%	▲
	Service Hours	444	374	19%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		141	100.0%

Consumer Satisfaction Survey   (Based on 25 FY13 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Respect		100%	80%	91%
✔	Access		100%	80%	88%
✔	General Satisfaction		96%	80%	92%
✔	Outcome		96%	80%	83%
🔴	Recovery		76%	80%	79%

▮ Satisfied %	▏ Goal %	▨ 0-80%	▨ 80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age		#	%	State Avg
18-25		18	13%	15%
26-34		22	16%	22%
35-44		29	21%	19%
45-54		44	32%	25%
55-64		18	13%	15%
65+		6	4%	4%

Gender		#	%	State Avg
Male		84	60%	58%
Female		57	40%	42%

Race		#	%		State Avg
White/Caucasian		116	82%	▲	64%
Other		11	8%		14%
Black/African American		9	6%	▼	17%
Unknown		4	3%		3%
Asian		1	1%		1%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Ethnicity		#	%		State Avg
Non-Hispanic		94	67%		75%
Unknown		26	18%	▲	6%
Hispanic-Other		13	9%		6%
Hisp-Puerto Rican		7	5%		12%
Hispanic-Mexican		1	1%		0%
Hispanic-Cuban					0%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

370 Beach Rd OP 100058
Fairfield Counseling Services Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	141	135	4%	
Admits	28	31	-10%	
Discharges	17	14	21%	▲
Service Hours	444	374	19%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	95%
✔ Valid TEDS Data		99%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		29%	24%

Cooccurring		Actual	State Avg
MH Screen Complete		90%	95%
✔ SA Screen Complete		97%	95%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		99%	99%
Valid Axis V GAF Score		89%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							50%

□ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		5	29%	50%	54%	-21%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		96	68%	75%	83%	-7%	
Abstinence/Reduced Drug Use		59	42%	55%	52%	-13%	▼
Employed		35	25%	50%	32%	-25%	▼
Stable Living Situation		83	59%	95%	80%	-36%	▼
Self Help		5	4%	60%	23%	-56%	▼
Improved/Maintained Axis V GAF Score		18	15%	75%	47%	-60%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		49	40%	90%	62%	-50%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		16	57%	75%	70%	-18%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs